CSS Forgot Password & Username Tutorial

Welcome to the CSS Forgot Password & Username Tutorial. This Self Observation Tool will guide you through how to reset your Password and Username.

To reset your password, go to the Claimant Self Service Logon page and click on the Forgot Password button.

Enter your Social Security Number, Username, and Date of Birth in the required fields. Once you have entered the information click the Submit Button.

If you are not able to answer these questions to reset your password, you must contact the Department of Workforce Development at 1-800-891-6499.

Next you will answer the security question and click the Submit button. Again, if you are not able to answer the question to reset your password, you must contact the Department at 1-800-891-6499.

Due to ongoing updates to the Uplink application, we now require all users to maintain a unique email address. The email address you link to your account will become your Username for logging into the system. We will also be introducing security features that are tied to this email address, such as password recovery and Account Activity notifications. If you do not currently have a unique email address, you can visit the Email FAQ page by clicking the blue here link to learn how to create a free email address.

Under the Update Account Details and Personal Information section, enter all the required data marked with an asterisk *. Once everything is entered click the Update Account button.

Create Account Confirmation

*** STOP ***

Please take time to check your **Social Security Number** and **Date of Birth**.
This information will be verified with the Social Security Administration.
If you need to correct the information displayed below, please click **Edit**.
If your information is correct and you would like to continue, click **Confirm Account**.

Account Summary

Social Security Number	*** – ** – ****
Date of Birth	06/28/1983
First Name	CLARK
Middle Initial	M
Last Name	KENT
Suffix	
Email Address	DMCDOWELL0402@GMAIL.COM
Security Question	What is your father's middle name?
Answer	************

After selecting "Confirm Account" below and agreeing to our terms of service, an email will be sent to the email address you provided. To continue with the registration process you must first access the email.

Exit to Logon Screen   Confirm Account   Edit

INDIANA WORKFORCE DEVELOPMENT   WorkOne

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To reset your Username, go to the Claimant Self Service Logon page and click on the Forgot Username button.

Forgot Username

In order to reset your username you must correctly enter the following information

Fields marked with an asterisk * are required.

Social Security Number * [ ] - [ ] - [ ] 👁

Date of Birth * [mm/dd/yyyy] 📅

(mm/dd/yyyy)

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Exit to Logon Screen | Submit

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This will conclude the CSS Forgot Password & Username Tutorial, again if you have any questions please feel free to contact us by phone , email, mail, or Web Chat.